

Advocacy policy

Our rules make sure you get the support you need.



When you see the word, **WE** in this book

- it means Infinite Ability



Easy English

November 2021



You may need an advocate

We believe you should always

- be able to have your say
- be involved in making decisions

An advocate is a person who can help you



- Say what you need
- Makes decisions
- Make choices



We will help you get an advocate



It is your right to use an advocate when you need one.

A right is something everyone should be able to

- Get
- Have
- do



An advocate can support you to

- Know about our services
- Work out what services are best for you
- Plan your services
- Make a **complaint**



A complaint is when you

- Are not happy with something **and**
 - you tell someone about it.



Your Advocate

You can choose your advocate



Like

- Someone in your family
- Your friend



- Someone from a **disability advocacy service**.



An advocacy service is a service where lots of advocates work.

we can help you contact an advocacy service.



It is your right to change your advocate too.



We will **respect** your chosen advocate



This means we will

- Work together with you and your advocate
- Make sure your advocate is at meetings

- Listen to them tell us about your needs
- Treat them fairly

We will respect other people who support you too.



Like

- Guardians and other people chosen by the law
- Other people you choose who know what best for you

